

PRIORITY ACTIONS:

DISPLACEMENT PREVENTION & DIVERSION

Facilitator: Gina Amatangelo

Location: Pre-K 4 SA (Training Room # 1)

Address: 7031 S. New Braunfels Ave, San Antonio, TX 78223

Date: Wednesday, November 14th

Time: 5:30 – 7:30 PM

Parking: Free parking is available in the Left-side Lot (Use side door for direct access to Training Rm# 1)

Food: Refreshments will be provided.

Session description: An interactive work session where participants will weigh in on the outcomes of the two

previous community meetings by prioritizing the approaches for implementable –and measurable- actions to tackle the issues causing/and resulted from displacement in San

Antonio.

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<u>Schedule</u>	
5:30	Welcome & Introduction, Dr. Azza Kamal
5:40	Role of Public Input in the Process, Ian Benavidez/ Irma Iris Duran
5:43	Clicker Testing: Sample Question, Allison Shea
5:45	Process Overview, Gina Amatangelo
5:48	Round 1 (TENANT ASSISTANCE)
6:13	Round 2 (LANDLORDS INITIATIVE)
6:38	Round 3 (COUNSELING AND EDUCATION)
7:05	Final Voting, Allison Shea
7:10	Closing, Gina
7:12	Thank participants for being part of the public input process, Dr. Azza Kamal
7:15	Adjourn

PRIORITY ACTIONS BY PROGRAM/INITIATIVE

Below are three main areas that the City is considering for drafting the displacement prevention and assistance policy. Each area includes actionable-items. With your group, please discuss the potential benefits and consequences that these actions may have on displaced people and those at-risk of displacement.

Use your clicker to <u>rank the options</u> that you believe the City should consider (your first option will be the highest priority).

1. TENANT ASSISTANCE PROGRAM

(25-MINUTES)

DISCUSS: How can we best assist the tenants at the times of displacement and to prevent displacement?

a) Tenant assistance

For displaced families and individuals (utility, rent, security deposit, etc.); as well as for emergency assistance for unexpected life events to help people stay in their current residence <u>Examples:</u> Travis County; Dallas County, Bexar County, Austin, Denver, Houston, San Diego, and San Antonio;

b) Relocation Assistance

Hotel/motel voucher, moving cost, storage, etc.

Examples: Dallas County, Houston, and San Antonio

c) 24/7 Assistance Hotline

Direct tenants to a broad network of light case management, rapid-rehousing, different agencies, and City departments. Report violations and fear of retaliation, preemptive counseling, emergency assistance, Legal aid, referral to training and education, mediation, and financial education, and support for: 1) tenants, and 2) community organizing/advocates

Examples: San Diego, Denver, Dallas, Houston, and San Antonio

d) Central Resources Hub

One central website for resources and information, different types of services and locations of providers, and access to a standardized application through social services providers

Examples: Denver and Austin

e) Convenient Access to Resources and Information

Access to information, programs, and applications through the social, housing, and homeless services partners as well as neighborhoods, interfaith alliances, and council districts

Example: a less-comprehensive system is available in Austin

RANK: PRIORITIZE THE OPTIONS ABOVE

DISCUSS: What initiatives with landlords should the City consider to mitigate and prevent displacement

a) Impact Assessment

Require a broad community engagement strategy to conduct an impact assessment for new development and improvement projects that receive any incentives from the City in neighborhoods located in gentrifying and atrisk areas

Examples: Portland and Boulder

b) Service Providers Network

Create and support a network of "quality supportive-services"

Examples: New initiative (Network of locations and types of services). This is a new component of the "coordinated policy" for managing and connecting existing resources for tenants

c) Landlords' Affordability Commitment

Landlords who agree on a commitment to rent for displaced families and individuals will be offered a free-listing on a website accessed through the City and support for units' maintenance

Examples: San Diego and New York City

d) Displacement Mitigation Plan

Require a comprehensive and coordinated neighborhood-scale plan for landlords who receive incentives *Examples:* Austin, Denver, and Houston

RANK: PRIORITIZE THE OPTIONS ABOVE

3. COUNSELING AND EDUCATION

(25-MINUTES)

DISCUSS: What should the City do to effectively prevent and mitigate displacement?

a) Efficient Counseling and Mediation

Expand availability of and access to counseling and education opportunities for the tenants and tenants' organizing groups. Improve response to tenants' needs for legal advice, tenant-landlord counseling, mediation, fair housing education and property taxes

Examples: Denver, Dallas, Austin, and San Antonio

b) Training and Self-Improvement

Job training, job search/placement, fair lending education, life skills training, financial literacy, banking and saving, credit cards, and other services to assist in stabilization

Examples: Houston, Austin, and Denver

c) Digital Centralized System

A digital system and access to online application for all support needed: counseling, training and, property taxes, home repair programs, and development/redevelopment and improvement projects by neighborhood **Example:** New initiative through Displacement Prevention and Assistance Policy website (a similar, yet small-scale program is available thorough 3-1-1 system in Denver)

d) Resources to protect (at-risk) homeowners

Effective counseling and access to resources on tax exemption and home repair programs that support homeowners in at-risk or gentrified neighborhoods

RANK: PRIORITIZE THE OPTIONS ABOVE